



*Inspirational Day Care for Children
from 3 Months to 5 Years*





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Welcome

We offer, inspirational childcare for children aged 3 months to 5 years. Our experienced staff, engaging environment, and child-led approach ensure each child thrives.

This brochure provides you with an insight into our values and what you can expect from our setting, we hope this information is a useful introduction to our nursery and would be delighted to tell you more.

Becky White
Nursery Manager



Our Philosophy

We believe in:

- Fun for all
- Care for all
- Learning for all

Our Aims

Our primary focus is to provide care of the highest quality for both local families and those from a wider area.

We intend to do this by:

- Providing a safe, homely, fun and inspiring environment filled with enthusiastic, experienced and knowledgeable staff
- Planning experiences that are child-centred and respect each child's individual needs and interests
- Establish a partnership with parents, supporting them and acknowledging them as the first educators of their child
- Providing our youngest children with an environment that is warm, safe and stable and that will stimulate and nurture their individual needs

Ofsted registration

We are registered with Ofsted and comply with the Early Years Foundation Stage (2025) and Childcare Act (2006).

Safeguarding

Ensuring the safety of every child is our highest priority. We adhere to rigorous child protection policies and procedures and maintain active collaboration with local safeguarding boards.

Our staff receive regular training in safeguarding practices to ensure they are fully equipped to recognise and respond to any concerns. We also encourage open communication with parents and carers regarding any issues that may arise. Our safeguarding policy is available at the nursery and can be provided upon request.

Location

We are situated in Redhill and Northbourne on Bournemouth's northern edge, easily accessible from the A341 Wimborne Road and just 8 minutes from Bournemouth Airport. The nursery is located in a safe, residential area with off-road parking.

Our Team

Our team is carefully selected for their passion, professionalism, and ability to build warm, caring relationships.

- All staff hold a Level 2 or Level 3 childcare qualification.
- All are trained in Paediatric First Aid, Food Hygiene, and Child Protection.
- Some staff hold additional responsibilities such as SENDCo, Designated Safeguarding Lead, and Health & Safety Officer.
- Apprentices train on-site with dedicated mentors.
- We also have experienced bank staff who support our full-time team.

We value our team and encourage ongoing professional development to maintain high standards of care.

Settling In

We recognise how important it is for your child to feel secure in nursery life. Before your child starts, you'll receive a parent handbook, and settling-in sessions are arranged. These sessions help your child build a bond with their key person and allow us to understand their individual care needs, interests, and routines.

We recommend at least two settling-in visits, but more can be arranged as needed.

Parental Involvement

We value our partnership with parents and offer:

- Online Learning Journeys
- Daily feedback at drop-off and collection
- Regular parent evenings and nursery events
- Open-door policy for ongoing communication

Key Person Approach & Communication

- Individual Support: Each child is assigned a dedicated key person who builds a close relationship with the child and their family. This ensures routines and learning are carefully tailored to individual needs and interests.
- Daily Updates: Families receive regular updates and photos through the Blossom app, providing a window into their child's day and progress.

Food and Nutrition

We provide three nutritious, home cooked meals daily, each thoughtfully planned by our chef in accordance with current nutritional guidelines for early years settings. Our menus feature fresh, seasonal produce; some of which is grown by the children themselves; and we are attentive to every dietary or religious requirement. All meals are balanced to encourage healthy eating habits from an early age, offering a wide variety of fruits, vegetables, whole grains, and lean proteins.

Mealtimes are sociable experiences where children are encouraged to be independent, try new foods, and develop positive attitudes toward eating. We fully support breastfeeding families and are happy to store breast milk as needed, ensuring each child's nutritional needs are met in a nurturing environment.

Facilities

The nursery is a bright, single storey building with three large playrooms, designed with children's safety and enjoyment in mind.

The environment features:

- A dedicated baby garden and secure, enclosed outdoor play areas where children can safely explore nature and develop their gross motor skills. The front area is thoughtfully designed for free-flow play, allowing children to move seamlessly between indoor and outdoor activities, fostering independence and choice throughout their day.
- At the rear of the nursery, an all-weather garden awaits, complete with a generously sized sandpit where children can dig, build, and experiment with textures. There is also a climbing frame that encourages physical development and coordination, alongside a mud kitchen for creative messy play where children can work together on imaginative projects.
- For families, the nursery offers convenient off-road parking to ensure safe and drop-offs and pick-ups.

To ensure the highest standards of safety and peace of mind, we employ strict security measures throughout the premises, including controlled entry systems, and clear policies for drop-off and pick-up. Mobile phones are not permitted on the premises, and all visitors are always supervised to maintain a secure and nurturing environment for every child.

Our facilities not only provide opportunities for discovery, movement, and creativity, but also reflect our commitment to holistic development, sustainability, and a sense of community. Whether indoors or out, every space is designed to nurture children's confidence, independence, and joy in learning.

Ruby Room (3 months – 2 years)

Our babies and toddlers are cared for in a nurturing and tranquil environment that feels like home. The room is light-filled and designed to support sensory exploration, physical development, and emotional security.

Key highlights include:

- **Atmosphere:** The Ruby Room is a warm, welcoming environment designed especially for our youngest children. The décor and layout promote a sense of calm and security, with soft lighting and gentle colours to soothe and reassure.
- **Sensory and Heuristic Play:** The room is rich with sensory materials—from textured fabrics and musical toys to visually stimulating mobiles—encouraging babies to explore the world through touch, sound, and sight. Heuristic play baskets are provided, filled with natural and everyday objects to spark curiosity and discovery.
- **Cot Room:** A quiet, cosy sleeping area is attached, allowing babies to rest peacefully throughout the day, with vigilant supervision and gentle routines that mirror home comforts.
- **Outdoor Access:** The Ruby Room also has its own dedicated outdoor play space, where little ones can safely enjoy fresh air, develop gross motor skills, and experience the changing seasons.

Emerald Room (2 – 3 years)

This room is tailored for busy toddlers who are growing in confidence and independence. With multiple play areas and outdoor access, it is a hive of activity, imagination, and discovery.

Here's what makes the Emerald Room special:

- **Active Exploration:** In the Emerald Room, curious toddlers find a vibrant space filled with opportunities for movement, play, and creative expression. The room is equipped with open-ended resources, enabling children to build, sort, stack, and investigate.
- **Natural Materials:** Heuristic and natural play materials are integrated throughout, encouraging imaginative games and independent learning.
- **Garden access:** Children in Emerald room have regular access to outdoor environments throughout the day, seamlessly transitioning between indoor and outdoor activities. They participate in running, climbing, sandpit exploration and group picnics with their friends.

Diamond Room (3 – 5 years)

Our pre-school room is a vibrant and stimulating environment designed to inspire confident, independent learners. We foster curiosity, school readiness, and a love of learning through a play-based curriculum and meaningful experiences.

- **Preschool Learning:** The spacious Diamond Room is bright and lively, designed to stimulate a love of learning and prepare children for school. Learning areas are set up for literacy, numeracy, creative arts, and problem-solving activities.
- **Outdoor adventures:** Children have free flow access to outdoor areas and the challenging outdoor equipment located in the rear garden. Here they climb, get messy in the mud kitchen and enjoy sensory discovery of the world around them.
- **School Readiness:** Activities are purposeful and fun, helping every child develop confidence, independence, and key skills for their next steps into primary school.



Curriculum

Our curriculum follows the Early Years Foundation Stage Framework and supports a holistic approach to each child's development. We place a strong emphasis on:

- **Creative and Critical Thinking:** Through open-ended questions, problem-solving challenges, and group projects, children are encouraged to think independently, voice their ideas, and explore solutions together.
- **Language, Literacy and Mathematics:** Daily activities such as story time, phonics games, mark-making, counting songs, and practical maths experiences nurture early literacy and numeracy skills in engaging ways.
- **Scientific Exploration and Physical Development:** Hands-on experiments, nature walks, sensory play, and physical activities in our large rear garden and playground, help children develop curiosity, coordination and a love for discovery.
- **Music, Books, Stories and Rhymes:** Our environment is rich with music and literature, offering frequent opportunities for singing, playing instruments, acting out stories, and sharing favourite books, which foster language development and imagination.
- **Environmental Awareness and Social-Emotional Learning:** Our curriculum incorporates gardening, recycling, and discussion of nature, supporting respect for the environment. Circle times, collaborative play, and guided discussions help build empathy and resilience.

Learning is carefully personalised through ongoing observation, thoughtful planning, and regular assessment. Practitioners adapt activities to suit each child's needs, interests, and stage of development, ensuring everyone is both challenged and supported. Updates and progress are shared promptly with families via our secure online Learning Journeys, keeping parents closely connected to their child's educational journey.



Sessions and Fees

The nursery is open Monday to Friday, 7.45am to 6.00pm except for bank holidays and a period of closure between Christmas and New Year.

Nursery fees for 0-2 years

Full Day 7.45am-6.00pm £79.00 Fulltime x 5 days £74.00	Half day AM 7.45am – 12.45pm £50.00	Half day PM 1.00pm – 6.00pm £47.00
Full Day – 10 hours funded £0.00	Half day AM – 5 hours funded £0.00	Half day PM – 5 hours funded £0.00
Full Day consumables £17.50	Half day AM consumables £13.00	Half day PM consumables £7.50

Nursery fees for 2-3 years

Full Day 7.45am-6.00pm £74.00 Fulltime x 5 days £69.00	Half day AM 7.45am – 12.45pm £47.00	Half day PM 1.00pm – 6.00pm £44.00
Full Day – 10 hours funded £0.00	Half day AM – 5 hours funded £0.00	Half day PM – 5 hours funded £0.00
Full Day consumables £17.50	Half day AM consumables £13.00	Half day PM consumables £7.50

Nursery fees for 3-4 years

Full Day 7.45am-6.00pm £69.00 Fulltime x 5 days £64.00	Half day AM 7.45am – 12.45pm £44.00	Half day PM 1.00pm – 6.00pm £41.00
Full Day – 10 hours funded £0.00	Half day AM – 5 hours funded £0.00	Half day PM – 5 hours funded £0.00
Full Day consumables £17.50	Half day AM consumables £13.00	Half day PM consumables £7.50

Fully funded sessions – no consumables charge to pay

Half day AM 9.00am-12.00 midday £0.00 3 hours funded	Half day PM 1.00pm-4.00pm £0.00 3 hours funded
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Changes of fees due to age will be effective from the first full calendar month after the child's 2nd and 3rd birthdays.

Consumables charge

It is important to note that early years funding only pays providers to implement the Early Years Foundation Stage (EYFS) statutory requirements. Funding does not cover any additional aspects, such as meals, other consumables, additional hours and additional services.

We therefore ask parents to pay a consumables charge per funded session. This charge is the same across all age groups.

Breakdown of consumables charges

Breakfast	£2.00
Snack	£2.50
Two course lunch	£5.50
Two course tea	£4.50
Sun hats, suncream, all-in-one suits, water bottles	£3.00

For stretched funding

- Full day consumables total £17.50 pro-rated to £1.75 per hour
- AM consumables total £13.00 pro-rated to £2.60 per hour
- PM consumables total £7.50 pro-rated to £1.50 per hour

The pro-rated amount is applied to the funded hours taken within the session; all remaining hours are charged at the session rates as detailed above.

Those who wish to opt out of the consumables payment, please refer to our funding policy.

Other fees

- Additional sessions – are subject to availability and charged as per the nursery fees listed above.
- Nappies and wipes – use of emergency nappies charged at £1.00 per nappy and a fee of £1.00 per day for wipes.

In accordance with our terms and conditions, we require a minimum attendance of two sessions per week.

Fees are payable in advance and a non-refundable deposit is required at registration which is credited to your final invoice. By signing the registration form you agree to abide by the nursery's terms and conditions.

Discounts and Rewards:

- We offer a 5% sibling discount which is subject to terms and conditions.
- Refer a friend or colleague to the nursery and you could receive a £100 credit as a thank you. Please see our terms and conditions for more details.
- The nursery offers a 50% holiday discount for the equivalent of two weeks attendance calculated pro rata. Written notice of 6 weeks is required for the discount to be applied and then the relevant amount is deducted from your invoice.

Please note: once a child is in receipt of government funding or attends on a term time only contract, they are no longer eligible of the holiday discount.

Term-Time Only Contract

We are able to offer term time only attendance periods. This option means that there is no attendance, and no charge made for the following periods:

- 2 weeks at Easter
- 6 weeks in Summer
- 1 week at Christmas

The dates are determined as per BCP school term dates and a minimum attendance of 3 full days a week or equivalent are required.



Help with Childcare Costs

30 hours for children aged 9 months and above

Government funding is now available for working families with children as young as 9 months.

Eligible parents can access funded childcare hours from the term after their child turns 9 months old, helping to ease the transition back to work and reduce early childcare costs.

Specific eligibility criteria apply, so families are encouraged to check the latest information online or consult with the nursery for personalized guidance.

15 and 30 Hours for 3 & 4-Year-Olds:

All families are entitled to 15 hours of funded childcare per week for children aged 3 and 4, available from the term after their third birthday.

Working families may be eligible for an extended offer of up to 30 hours per week (1140 hours per year), subject to meeting certain income and employment criteria.

15 Hours for 2-Year-Olds:

Eligible families can receive up to 15 hours of funded childcare per week, starting from the term after their child turns 2. Eligibility is typically based on income-related benefits or specific circumstances.

For the latest criteria, visit www.beststartinlife.gov.uk

Other Support Options:

- **Tax-Free Childcare:** For every £8 you pay into your childcare account, the government adds £2, up to £2,000 per child per year (£4,000 if your child is disabled).
- **Universal Credit for Childcare:** Working families may claim up to 85% of eligible childcare costs, subject to earnings and other eligibility requirements.
- **Childcare Vouchers:** Existing users can continue to use employer-provided childcare vouchers if they joined the scheme before it closed to new applicants in October 2018.

For the most up-to-date information and to check your eligibility, please visit www.beststartinlife.gov.uk or consult the official government guidance.

For more details, visit BCP Family Information Directory or call 01202 093131



200 East Howe Lane, Northbourne, Bournemouth, Dorset BH10 5JQ

Telephone: 01202 577788

email: info@redhilldaynursery.com

www.redhilldaynursery.com